Logging in to DPS

In order to utilize DPS to manage your move, you need to request a user id and password by logging onto:

https://eta.sddc.army.mil/Register/

Full instructions for ETA registration can be found at:

https://eta.sddc.army.mil

- Select 'Register for Access'
- Select 'First-time Registration'

Once you have a user id and password, you can access DPS through the https://eta.sddc.army.mil or http://www.move.mil website.

What if you don't have access to a computer?

In order to do business with the Department of Defense, you must have access to a computer with internet and email capability. This requirement is clearly dictated in the booklet "Transportation Service Provider (TSP Qualifications)," available at: http://www.sddc.army.mil.

If you require DPS training, simply click the "training" tab in DPS and select the course you are interested in taking.

For additional information, please visit the DPS homepage at www.move.mil

Contact information:

DPS HELP DESK
Toll Free: 800.462.2176
Local number: 618-220-SDDC (7332)
DSN: 770-7332
sddc.safb.dpshd@us.army.mil

U. S. Bank PowerTrack®
Toll Free: 866-561-6930
customer.support@powertrack.com

DPS
Defense Personal Property System

Joint Program Management Office
Household Goods Systems

TSP Brochure

"MOVING AMERICA'S WARRIORS"

TSP information

ETA / DPS User id: _____

Notes: _____

_____

_____

_____

_____

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www.move.mil

DPS Supports DoD's DP3 Initiative

The Department of Defense (DoD), United States Transportation Command (USTRANSCOM) and the Military Surface Deployment and Distribution Command (SDDC) developed the Defense Personal Property Program (DP3) to improve quality of service to DoD Customers and their families.

The Defense Personal Property System (DPS) is the system that carries out the goals of the Defense Personal Property Program (DP3) initiative, which include:
• Improving the move experience for customers
• Streamlining move management
• Establishing an integrated, paperless system to support DoD families' moves worldwide

DoD Personal Property Community
DPS is a full-service tool that enables an improved move process for all members of the personal property community, including:
• Military and Civilian Families Who Are Moved by DoD ("DoD Customer")
• Personal Property Shipping Offices (PPSOs)
• Transportation Service Providers (TSPs)
• Other Government Agencies

System Features
As a centralized, web-based enterprise system, DPS offers a number of features that will greatly enhance the move management process.

Key DPS functionality includes:
• TSP Qualifications
   - Electronic filing of required information
   - Email notices and updates during approval process
• Rate Filing and Evaluation
• Online filing of annual standard rates
   - Email alerts of one-time only shipments
   - Online submission of bids on individual shipments
• TSP Ranking
   - Minimum Performance Score
   - Best Value Scoring
   - Performance Data Collection
• Customer Satisfaction Survey
• Claims Management
• Costing of Shipments
• Shipment Management
• Online notification of pending shipments
   - Improved payment processing through interfaces with PowerTrack
   - Improved traffic distribution among TSPs
• Shipment Data Analysis
• Reports and Document Generation
• Historical Data Repository

DPS: Managing Your DoD Moving Business

When you use DPS, you will enjoy the convenience of an online, web-based system that is accessible 24 hours a day, 7 days a week.

Some of the benefits of DPS to TSPs include:
• Best Value awards through the use of a measurable Performance Score in conjunction with TSP Filed Rates
• Reduced government unique forms and processes; allows for electronic submission of many forms
• Improved payments with PowerTrack
• Better access to and visibility of performance and financial data
• Improved system responsiveness and ease of use

DPS: Managing Your Military Shipments

As a TSP, you can:
• Perform tasks related to Invoicing and Approvals
• Provide and view electronic documentation for TSP Qualifications
• Print your 2 Dimension Military Shipping Labels (2DMSLs)
• View your TSP Best Value Score information
• Perform all tasks related to DPS Rate Filing
• Perform the following tasks in Shipment Management:
   - Accept Shipments that are awarded to your TSP
   - Select your Agents you want to handle the move on behalf of your TSP
   - Enter information gathered during the pre-move survey
   - Request pre-approval items, such as additional pick up/delivery; any overtime
   - Request SIT at origin
   - Enter pickup information, to include actual weights of the shipment
   - Enter any in-transit information about the shipment
   - Request SIT at destination
   - Release shipment from SIT at origin or destination
   - Enter data to arrive shipments at destination
   - Enter shipment delivery information
   - Enter attempted deliveries
• Manage relationships with Agents and Representatives
• Manage Claims
• View Customer Satisfaction Survey information
• Access DPS Analytics
• View the SDDC Consignment Guide information

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